

NORTH-EAST WINDHILL COMMUNITY ASSOCIATION



2016

**ANNUAL
REPORT**

**NORTH-EAST WINDHILL COMMUNITY ASSOCIATION
WINDHILL COMMUNITY CENTRE
CHURCH STREET
SHIPLEY
BD18 2NR**



LIMITED COMPANY NUMBER 4325287
REGISTERED CHARITY NUMBER 1093982



2015/16

The Advice Service has continued to be busy and dealt with 2114 enquiries between April 2015 and March 2016.

We have brought an additional £376,709 into the area in financial gains and stabilised 32 debt situations - managing £73,785 of debt.

A huge thank you to reception volunteers for the great support that we receive from them.

We couldn't function without the fantastic help from the main office.

And thanks also to Baildon Methodists for their Harvest Festival supplies.

Having access to our own food stock really makes a difference to the help and support we can offer people.

Our annual customer survey shows that 95% would recommend the service to a family or friend.

100% of people felt the adviser understood their problem and 95 % felt they got information that was easy to understand.



We had some fabulous quotes as well:

- "You're a lifesaver"
- "Thank you so much – I do not know what I would have done without your support"
- "I was at rock bottom and you helped me prepare for the Appeal and we won – thank you so much"
- "You're all fantastic – thank you for helping me with my Tax Credits and the food parcel."

There are many challenges ahead with all the Welfare Reform changes and the way that Bradford Council are commissioning Advice in the future.

We will be required to deliver the majority of our advice services in outreach sessions such as a GP's surgeries so there will be changes to how we currently work.

We are grateful that we have secured funding for a further 3 years and we will continue to work hard on behalf of our residents – even though it will be dramatically different to our current service delivery.

	<p>Sandra Grice Advice Team Leader</p>	
<p>Authorised and Regulated by the Financial Conduct Authority: FRN 624804</p>		



2015/16

COMMUNITY DEVELOPMENT

It was an interesting start to the year and quite challenging given the limited amount of time available due to reductions in Council funding.

Currently there is still a long legacy of dependency culture to deal with left over from the days when community funding was abundant.

It is interesting and perhaps indicative that the most popular activities are those where people achieve some kind of direct personal reward be it a free feed, the respect of their peers, the loss of some extraneous body fat or a jar of home-made chutney.

On the other side of the coin it has been a bigger challenge to get people interested in those things which benefit the community as a whole, clean ups, guerrilla gardening, street reps etc.

The challenges facing organisations like NEWCA and Windhill Futures seem to be growing at a rate that is inversely proportional to the resources available.

I am aware that our funders are interested in practicalities and tangible results.

Given the time allowed we have endeavoured to provide the practical resources people need to create their own tangible results.

Sometimes they fail sometimes we get more than we bargain for.

We have tried to make sure people have enough resources to do things for themselves.

This can be something that at first seems as simple as having the right tool or fixings to fit the speakers to the wall of the hall.

However it is also important that people are helped to use those resources correctly. Real community development isn't always about quick win short term task and finish schemes. Some of our best work is about on-going long term support for local people in their own communities and will continue to be so as long as there are those who need it.

To this end a lot of my time has been spent brokering conversations and making positive interventions as well as act as chief scavenger, educator, mentor and adult education tutor.

The offer of support for our "great idea" from the people's lottery was a real boost to the moral of the community.

COMMUNITY DEVELOPMENT 2015/15 continued

The biggest challenge has been to lay the foundations for a process that, over year began to develop the skills, energy enthusiasm and resilience the community will need to continue on its own once the funding for community led CD work comes to an end.

Here in Windhill we are fortunate in that we have some great people with lots of skills and even more enthusiasm.

We can at times be completely bonkers but we care about each other and where we live.

We have an excellent community centre owned and managed by local people. Independence, self-governance and community pride whilst maintaining effective working links with key agencies working within our area of benefit are key elements of the community development process.

It is also important that people have a real say in shaping the futures of their own neighbourhoods. My priority during the coming year will be to recruit, train, inspire and enthuse those people who are going to make it happen.

money raised by
health**Thrive**
through



PEOPLE'S HEALTH TRUST are funding ACTIVE WINDHILL during 2015/16

FRIDAYS UNTIL FURTHER NOTICE ACTIVE WINDHILL INITIATIVE FREE UNLESS STATED	0930 - 1130 a.m.	ALL WELCOME FOR MIXED ABILITY KEEP FIT AND DANCE EXERCISE TUTOR: ZOE Exercise for all abilities: keeping you strong, healthy, supple and toned.
	12 noon - 130 p.m.	FOOD ON FRIDAY --- DONATIONS WELCOME
	130 p.m. - 3 p.m.	ART DEMOS AND WORKSHOP PROFESSIONAL ARTIST IN RESIDENCE



CHAIR'S REPORT 2015/16

We provide a base for the community to meet and take part in various activities and events that have been determined in consultation with local users and our many partnerships.

Local residents, groups active in the community and agencies working in the area can make use of the facilities, resources and equipment of the centre.

We are proud of the fact that we have something on every day at the centre:
Advice Service; Nursery facilities; Yoga; Healing; Exercise; Health Management;
Arts and Craft Group, Workshops;

The centre played host to various organisations such as the Beavers, Cubs and Scouts; Bradford Council; Incommunities; NHS; Public Health.

Shipley College ran another successful GCSE Maths course.

The Craft Café – a local and lively arts and craft group meets on Thursdays.

We provide advocacy and our Advice Service has had another busy year dealing with the ongoing changes in benefits and the effect it has had on those claiming such.

A big thank-you to Sandra, Janet, Jana, Alan and Helen as well as Kuni on behalf of a lot of people.

The Food Co-op was set up for the benefit of Windhill people

You are invited to come along every Tuesday [9:30 a.m. to 1 p.m.] and take advantage of good value fresh fruit and veg.

Alan who has been running the Food Co-op since 19 January 1999 [!] chooses only the best in greengrocery.

We have a popular and busy Computer room where people can call in and have chat with our long-standing IT volunteer [Paul] and learn how to access the internet and online government services.

We also help people with CVs and to find jobs.

We also put on a number of community outreach events and activities throughout the year.

CHAIR'S REPORT 2015/16 continued

Public Health England funds improvements in people's health
Its funding was reduced during 2014/15 and this meant the loss of the Nutritional Development Worker's post.

I would like to take this opportunity to thank Naz for all her hard work in the community over the past years.
The above reduction of funding left us with only 12 hours of Public Health sessions per week for various health-related activities within the community.

Our Centre Co-Ordinator, Jeannie Smith was appointed in September 2014.
She has over 10 years knowledge and experience around Health and Nutrition and is best-placed to act as liaison with Public Health to ensure we delivered relevant health-related activities during 2015/16.

Jeannie has since introduced a healthy weight maintenance and exercise programme and several nutritional courses

She has also worked with Owlet Family Centre to set up a parent group at our centre.

Jeannie's role as Centre Co-Ordinator is to bring together all areas of the centre to ensure that we have a welcoming, friendly and safe environment for the benefit of the community, users, visitors and those organisations who use its services.

Jeannie has been active in raising our community and business profile.

She has secured a lot of funding and worked to put us on a commercial footing in order provide continuity of services for the community and the upkeep of the centre.

Jeannie organised a training course where a group of five from the community learnt how to put together bids and about funding in general.
They are now part of a funding group who along with their more experienced colleagues look for funding and submit bids.

Our plan for 2015/16 and beyond is based on our funding strategy to secure funds for future activities, events and projects for the community.

We are also preparing a marketing strategy to complement our funding strategy to promote the centre locally and to a wider audience.
I would like to thank Lloyds TSB for funding the above post 2014-16.

CHAIR'S REPORT 2015/16 continued

The Little Ducklings Early Years [0-5] Nursery which offers parent / carers 15 hours childcare per week and is rated GOOD by OFSTED.

It also provides a crèche for those parents who attend the GCSE Maths course Sept-May.

Joan [Mrs Joan Green] retired July 2015 as the Early Years Lead after many years of providing nursery, crèche as well as mums and toddlers sessions in the area. We wish her a long and happy retirement.

Along with Bev, she played an important part in setting up the Plus 2 scheme at the centre in 2013.

Adele joined them in September 2014.

They have worked hard to establish Little Ducklings in the area and can be proud that they are rated GOOD by OFSTED.

I would like to thank Bev, Adele and Ann for all their hard work whilst we considered a new strategy due to the fact that the Government decided to increase childcare provision from 15 to 30 hours a week from April 2017.

Opening mornings and afternoons would provide local parents / carers with more choice and places. It would also allow us to employ more Nursery staff.

We recruited Samantha Hares who takes up her post as Nursery Manager in April 2016 and she is responsible for preparing the nursery and centre to welcome more children next year.

CHAIR'S REPORT 2015/16 continued

The funding of our Community Development Worker, Jeff Bennett, was reduced by 50% at the end of March 2015 which resulted in his working hours being cut from 28 hours to 14 hours during 2015/16 and 2016/17.

Despite this, he continues to work in the community encouraging people to play a more active role in their own future by developing the skills necessary to deal with the reduction in community services.

He also supports the association and promote the centre as the very heart of the community.

He was successful with a bid that enabled the Active Windhill on Fridays' initiative to resume early 2016.

It's a good example of people from the community meeting one another and taking part in keep fit; dance; art and crafts workshops throughout the day with lunch being the highlight of the day when everyone gets together.

We would like to thank The Peoples Health Trust for funding this project.

We work alongside Jeff and the Shipley Area Co-ordinator's Office to develop and introduce new community initiatives to improve people's lives.

Currently there is still a long legacy of dependency culture to deal with left over from the days when community funding was abundant and we strive to ensure people have enough resources to do things for themselves and that they are helped to use those resources appropriately.

Some of our best work is about on-going long term support for local people in their own communities and will continue to be so as long as there are those who need it. It is important that people have a real say in shaping the futures of their own neighbourhoods.

Our priority during the coming year will be to recruit, train, inspire and enthuse those people who are going to make it happen.

We also hosted several Neighbourhood Forum evenings giving local people the chance to meet one another and representatives from local organisations e.g. Bradford Council, Incommunities, West Yorkshire Police.

CHAIR'S REPORT 2015/16 continued

We were asked early 2015 to provide after-school activities for children in school years 1 – 6.

April 2015 saw the first of the Kidz Club sessions at Windhill Community Centre on Mondays from 3:30 p.m. to 5:30 p.m.

Danny Forrest from One in a Million runs the project which offers games, activities, IT skills, art workshops, outdoor events and visits as well as team building.

Sessions are play-based and the ethos is to respect one another

One in a Million is a Bradford-based charity that helps children & young people and provides the resources.

In return, we provide the venue for the benefit of children in our community and the Café provides afternoon tea and this led to the idea of getting the children to prepare and make the food themselves thus gaining nutritional knowledge and skills

[a funding bid was successful and the scheme started May 2016].

We are pleased that Awards for All [National Lottery/Big Lottery] support this venture

Another session was introduced on Wednesdays because of demand and a dance group is proposed for Tuesdays starting January 2016.

CHAIR'S REPORT 2015/16 continued

Windhill Community Café Ltd is also situated in the community centre and plays a key part in bringing people together.

It is a hub for many social events and we were pleased to obtain funding from YORhub 4 Good Fund for a Nutritional Development Worker to use its facilities so that individuals and families were able to improve their cooking skills and have a better understanding of nutrition.

Christine has used her admin and catering skills to good effect and arranged with Accent [a local housing group] funding for a weekly lunch and various workshops where they got to know one another.

Social isolation is a worrying concern and we make every effort to alleviate the consequences.

This led us to propose a project where people living in sheltered housing got together and enjoyed a meal and learnt nutritional skills.

We thank Awards for All [National Lottery/Big Lottery] for supporting this work.

The Café has welcomed a new group of placements with catering skills during 2015/16:

Christine oversees its day to day running and ensures they have the appropriate Food Safety training and maintain the necessary hygiene standards.

It has gained a Good Food Award and offers good value nutritious food.

It is busy most days and is the focal point for many an event. Indeed it is central to many of the funding bids that are made as food brings people together and is an important means of dealing with social isolation.

Christine has been able to attract support for an over 50s project as well as a project to deal with social isolation through eating meals with a friend and learning about nutrition at the same time.

The Café also supports the many events that take place at the centre or out in the community.

CHAIR'S REPORT 2015/16 continued

During the summer we were involved in the 2015 Shipley Street Arts Festival for the first time.

We hosted an open day on Saturday 16 May 2015: in the run-up to the Festival where we put on a free arts, crafts, drama, and music open day to promote the Festival to the community. Lunch was also provided

Then on Friday 26 June 26 we showcased local artistic talent during the day and come the evening we opened the Festival with a programme of Music, Improvisation and Dance.

A lively crowd enjoyed live music, improv and ribbon dancing !

My thanks to Q20 for supporting us and those at the centre who helped out to ensure a great night for the community.

Food and Refreshments were provided.

CHAIR'S REPORT 2015/16 continued

Our placements are a result of our involvement with Interserve who run the Work Programme in Bradford and district for the DWP.

This arrangement enables us to interview prospective candidates and select the most suitable person for either a 4 week or six month placement at the centre. Placements are available within the Café, office or outside in the garden or on community outreach schemes.

We were fortunate to interview a number of more than suitable placements during 2015/16 and would like to thank them for helping us in providing activities, events and services to the community.

We are pleased that Junior [Café chef] found work and we say goodbye to Stuart [Café chef], Paul [Gardener], Chris [Painter] and Danny [Office] in the latter part of 2015/16.

We appreciate the fact that some placements return as volunteers.

I would like to thank all those placements and volunteers who have helped us during 2015/16...

Andrew; Ann; Carol; Chris; Craig; David; Dawn; Diane; Elaine; Francesca; Hillary; Paul; Gareth; Horvath; John Jonathan Louise; Mark; Nadeem; Robert; Tracy.

Denise has been our mainstay in reception as well as helping out in the office. She is also the new Chair of Windhill Community Café Ltd.

Paul, our IT volunteer continues to provide invaluable help and advice to those who used our computer room.

I am happy to welcome Michael who volunteered after his 4 week placement and is now a Trustee and our new Board Secretary.

Michael works in the office alongside Peter who has just started a six month placement.

Dawn and Hilary are with us for 6 months and 4 weeks respectively as Café chefs.

Steve has many years' experience in industry and is well-placed to act as their mentor and supervisor so that they benefit whilst with us.

David was our first placement to find work at the end of 2014.

We are very pleased when a placement or volunteer finds employment.

Steve is also our caretaker and maintains the fabric of the building along with Sam, our resident cleaner.

Another volunteer who has now become a Trustee and our new Company Secretary is Peter Warwick.

Peter has taken over from Sandra and I would like to thank her for the help and advice she has given the Association over the years.

He also runs a basic skills class on Mondays [11:45 a.m. - 1:15 p.m.] helping people improve their numeracy and literacy.

CHAIR'S REPORT 2015/16 continued

My thanks to Ken of Digital Nomads who set up our new website and

Attila of Fixit Computer Services who looks after our IT equipment.

Technology is very important in running a business and they provide back-up when needed.

So too is social media which we use as well as our website to promote the centre and its activities.

Finally a special mention for Joyce.

Joyce finally retired at 74.

Joyce has been a long-standing supporter of this community: caring for the centre whether it was a Portacabin or a modern building, representing the association, looking after the books and finding time to help out in the office.

So on behalf of lots of people: Thank You, Joyce.

Enjoy a long and happy retirement.

Her retirement was September 30th 2015 when she handed over the books to Phillipa who was recently appointed as the new Finance worker.

Phillippa will provide financial help and advice to the Association and her colleagues as well as ensuring we get value for money with regards to utilities and services required to run the centre.

I would like to thank our volunteers and those on placements who have helped the Board of Trustees and the staff during 2015/16 to deal with the challenges brought about by the changes in national and local funding in the last financial year 2014/15.

Gianfranco

Chair of the Board of Trustees

North-East Windhill Community Association

SUPPORTERS AND PARTNERS

Here are a few of the many organisations that have supported us during 2015/16



EARLY YEARS



PUBLIC HEALTH



CRIME PREVENTION



WEBSITE DESIGN



**INTERESTED IN BECOMING
A MEMBER,
VOLUNTEER OR TRUSTEE OF**
North-East Windhill Community Association
[NEWCA]

PLEASE CALL IN OR CONTACT

WINDHILL COMMUNITY CENTRE
CHURCH STREET - SHIPLEY - BD18 2NR
01274 588831

EMAIL: contact@windhillcommunity.co.uk

NORTH-EAST WINDHILL COMMUNITY ASSOCIATION

INVITE YOU TO VISIT

WINDHILL COMMUNITY CENTRE



Little Ducklings Nursery

"PLUS 2" PROVISION SCHEME



UP TO 15 HOURS FREE CHILDCARE AVAILABLE FOR 2.3.4. YEARS OLD

Rated Good OFSTED 2015

NOW TAKING 2,3 AND 4 YEAR OLDS

MONDAY TO FRIDAY - MORNINGS AND AFTERNOONS

PLEASE CONTACT SAM [MANAGER] OR BEV [DEPUTY MANAGER]

FOR MORE DETAILS

ON

01274 588831

**Bradford Families
Information Service**

Ofsted
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Come along to the ...

CAFÉ at

Windhill Community Centre



Good Food Award

SNACKS AND REFRESHMENTS AVAILABLE

MONDAY TO FRIDAY

9 a.m. – 2 p.m.

DAILY MENU